



Terms and Conditions for Returned Goods

1. Product

The goods has to be returned in complete set for the following product:

- a) Pulsar / all Products
- b) Comet EXtreme

2. Return product request form

Customers have to fax the request form for any return goods. There will be no exchange without this form. Forms can be downloaded from this website at www.mgeups.com.sg

3. Delivery time

After receiving the request form, we will exchange the goods within the next working day (Mon-Fri).

4. Delivery mode

The delivery will be made by the most simplest transportation by our transport company.

The cost of transportation of defective goods shall be debited to the customer.

5. Scope of Supply

MGE delivers the exchanged products without the additional accessories such as cables, modules, software etc that you will need for the installation and setup of these products. The request of these additional tools will be charged accordingly.

6. Returned address

The return of defective goods should be sent back to:

MGE Asia Pte Ltd
6 Tagore Drive #01-06/07
Tagore Industrial Building
Singapore 787623

Tel : 65 – 6554 4440
Fax : 65 – 6554 4441

7. Non-returned goods

If the faulty product is not return to us within the 14 days after reception of the exchanged products, MGE will charge the exchanged products at a normal price.

8. Fault Analysis

MGE Asia Pte Ltd makes fault analysis on faulty products regularly in order to keep our quality standard high. The customers will not have a copy even if they request for it.

9. Regulation

By returning a product to MGE, the customer agrees with the term and conditions as stated by MGE.

Singapore, June 2004